Established by Washington Supreme Court Administered by the WSBA

Lesli Ashley, Chair

Meeting Minutes August 20, 2025 Remote Meeting 1:00 p.m. - 3:00 p.m.

Practice of Law Board Members in Attendance:	☑ Ronald Satterthwaite
□ Lesli Ashley, Chair	□ Craig Shank
	☐ Murugeshwari Subramanian
☐ Rory Hardy	
⊠ Ellen Reed	
Liaisons in Attendance:	Other WSBA Staff in Attendance:
☐ Bobby Henry, WSBA Staff Liaison	☐ Renata de Carvalho Garcia, Chief Regulatory
	Counsel
	☐ Cathy Biestek, Managing Regulatory Counsel
	☐ Terra Nevitt, Executive Director

#### **PUBLIC SESSION**

### **Call to Order**

The meeting was called to order at 1:03 p.m. by Chair Lesli Ashley.

### **Meeting Minutes for Approval**

June 18, 2025, meeting minutes were approved.

# **Innovation for Providing Legal Services**

Entity Regulation Pilot Project Update

- An update that will go to the Court was provided to the Board, summarizing activities related to the pilot project.
- The application for participation was finalized. Both an entity application and a Character & Fitness (C&F) application for key participants were created.
- A brief overview of the process for recommendations was shared. Applications will be reviewed by WSBA staff, followed by preparation of a draft recommendation. The Board will consider the recommendations, make any desired revisions, and then forward the matter to the Court for a final order authorizing participation.
- The online admissions vendor, ILG, will be used for entity applications.
- The Court was notified that the Board and BOG reviewed projected revenue and expenses, and that the BOG approved the entity and application fees. A response from the Court is expected following the September en banc meeting.

### Outreach Plan for Pilot Project

- A webpage with resources for people interested in the pilot project was developed, including a fact sheet.
- Additional communication projects are underway, with outreach to organizations and businesses that may have interest in the pilot project.
- A new slogan, "Legal Services Reimagined," was adopted by the Communications Team. Printed materials are being prepared for use at conferences and meetings.

### Report to Court

• A report to the Court was reviewed and approved.

#### **Data Collection**

- Methods for data collection are being developed to ensure that the pilot project's goals are being met.
- Periodic reporting will be required from participating entities.
- Client surveys will be distributed electronically by entities after services are completed. Survey results will be submitted to the Bar, not to the entity.

### **Compliance Procedures**

- Compliance procedures are being developed by staff and board members for handling complaints about participating entities.
- An outline of enforcement processes is being drafted.
- A report on compliance will be submitted to the Court at the September meeting, in preparation for the October en banc session.

#### **Reporting Schedule**

• Reports will be submitted to the Court on a quarterly basis.

#### **Unauthorized Practice of Law (UPL) Complaints Summary**

The UPL complaints were briefly discussed by the Board.

#### **Educating the Public about Competent Legal Assistance**

Michael will try to have more information for the meeting on September 18, 2025.

## FY2026 Board Meeting Schedule

Change to 12 meetings per year, Wednesday afternoon, third Wednesday of the month.

### **Chair and Vice Chair Nomination**

Lesli Ashley was elected and approved as chair for FY26. Melissa Kover was elected and approved for Vice Chair for FY26. The nominations will go to the Court for appointment.

#### POLB Press, Update, & Information Sheet

Upcoming meetings and events for WSBA and the POLB were discussed including the Access to Justice conference on September 18-19. WSBA POLB Leadership is meeting with the Supreme Court on September 4, 2025.

# **Adjournment**

The meeting adjourned at 2:06 p.m.